



DINE@HYATT

WELCOME TO DINE@HYATT

BENEFITS

SIGNATURE

Affixing a signature and use of the DINE@HYATT Membership Card constitutes acceptance of the terms and conditions listed below.

DURATION OF MEMBERSHIP: 12 months after signature in the application form

DINING

At Grand Hyatt Erawan Bangkok, you can use your DINE@HYATT Membership Card as often as you wish in the following restaurants:

- The Breezeway
- Salvia
- You&Mee
- Bar@494
- The Dining Room & The Garden Lounge
- The Lobby Lounge
- Spasso
- Erawan Bakery (**)

The DINE@HYATT Membership Card entitles Member to:

- 30% discount on a la carte food menu and Buffet up to 20 people per bill at The Dining Room (*), (**).
- 30% discount on a la carte food menu up to 10 people per bill at other venues (*), (**).
- (*) 20% discount on a la carte food menu and Buffet for Festive Days and on special promotional activities for up to 10 people per bill i.e. New Year's Day, Valentine's Day, Chinese New Year, Easter Day, Mother's Day, Father's Day, Thanksgiving, Christmas Eve and Day, New Year's Eve, and any special promotions as deemed by the hotel.
- (**) 20% discount on Erawan Bakery and retail products (Not valid on selected Festive items).
- 15% discount on all a la carte beverages in all outlets (Not valid in conjunction with other special promotions)

ADDITIONAL BENEFITS

A DINE@HYATT Member of Grand Hyatt Erawan Bangkok is also entitled to the following additional benefits:

- 20% discount on a la carte spa treatments at i.sawan Residential Spa & Club.
- 20% discount on Dry Cleaning and Laundry Services at Erawan Laundry.
- 15% discount on selected cigars at The P&L Club Bangkok.
- 20% discount on SIGLO accessories at The P&L Club Bangkok.

HYATT REGENCY HUA HIN – DINING/SPA

DINE@HYATT Membership Card will be honoured 15% discount on a la carte Food & Beverage at Hyatt Regency Hua Hin and 20% discount at The Barai Spa on a la carte treatments. Blackout dates apply.

HYATT REGENCY PHUKET RESORT– DINING/SPA

DINE@HYATT Membership Card will be honoured 15% discount on a la carte Food & Beverage at Hyatt Regency Phuket Resort and 20% discount at Nahm Spa on a la carte treatments. Blackout dates apply.

HYATT REGENCY KOH SAMUI– DINING

DINE@HYATT Membership Card will be honoured 15% discount on a la carte Food & Beverage at Hyatt Regency Koh Samui. Blackout dates apply.

MEMBERSHIP CARD CONDITIONS

Privileges are extended only upon presentation of a valid DINE@HYATT Membership Card and until the date indicated on the Card.

- The Card must bear the full signature of the member.
- Only one Card can be used per table and/or per individual reservation.
- The discount is not applicable for service charge and government tax.
- The Membership Card is strictly non-transferable.
- The Card cannot be used in conjunction with other discounts; also not applicable to Room Service, banqueting events, the Business Centre and Takeaway.
- The Card can only be used for a la carte food & beverage items and Buffet.
- The program is non-eligible for World of Hyatt points.
- Grand Hyatt Erawan reserves the right to request an identification document to validate the card ownership.
- If the membership card and ID do not match, the hotel reserves the right to retrieve the card and contact the rightful member.

ACCOMMODATION

DINE@HYATT members are entitled to receive up to 10% off Best Available Room (BAR) Rate at Grand Hyatt Erawan Bangkok and up to 15% off Best Available Room (BAR) Rate at Hyatt Regency Hua Hin.

- Limited daily allocation is available and reservation is subject to availability.
- Blackout periods may apply.
- This offer is not valid with groups and cannot be combined with other promotions or discounts.

To receive the discount, DINE@HYATT members must state their membership number at the time of reservation and present a valid Membership Card upon check-in.

- This room discount is applicable only for members accommodation.

RESERVATIONS

For hotel room reservations or other inquiries about our property please call our Hotel Reservation centre at:

Phone: +66 2 254 1234

Fax: +66 2 254 6336

E-mail: bangkok.grand@hyatt.com

Website: grandhyatterawanbangkok.com

CONDITIONS OF MEMBERSHIP REGISTRATION

Applicants must be 18 years of age or above.

FOOD AND BEVERAGE CERTIFICATES

- Terms and conditions are outlined in each certificate and specified when transferable.
- Certificates cannot be extended or replaced.
- Food and Beverage cash certificate cannot be used for Room Service, banqueting events, the Business Centre, Erawan Bakery and Takeaway unless clearly stated.
- Food and Beverage cash certificate are only for a la carte Food & Beverage menu items and Buffet.

BIRTHDAY SPECIAL

- The certificate requires 24-hours advanced reservation at The Dining Room and is subject to hotel's availability.
- The certificate is for one complimentary 2 pound birthday cake together with 50% discount and to be consumed while enjoying the buffet at The Dining Room.
- A limited number of certificates are allocated daily for redemption.

ACCOMMODATION CERTIFICATES

- Non-eligible for upgrade and World of Hyatt points and benefits.

CARD AND VOUCHERS EXEMPTIONS

The card and certificates privileges cannot be used in conjunction with any other preferential discount(s), corporate rate(s), and weekend rate or during special events as determined by the hotel.

LOST CARDS

The loss or theft of your DINE@HYATT Membership Card must be reported immediately to DINE@HYATT office.

A fee of THB 600 will be incurred and a replacement card request form must be signed and submitted to enable a replacement card to be issued.

CANCELLATION

A refund can be arranged within 14 days of receipt of the Membership Card, providing that the card and all certificates have not been used. The complete package, including all certificates, along with the card and a written application, must be returned before a refund can take place. No refund will be granted 14 or more days after joining DINE@HYATT.

CHILDREN

Children are considered to be 12 years of age and below. Children under the age of six (6) dine free of charge if accompanied by a dining DINE@HYATT member (a maximum of two (2) children per table). Children aged between 6 and 12 years who are dining with DINE@HYATT member are considered as diners and are entitled to the Membership card dining discount.

PERMISSION

DINE@HYATT members provide consent to Grand Hyatt Erawan Bangkok to update and retain information provided by the member on a confidential database. Members also agree that Grand Hyatt Erawan Bangkok may, from time to time, send DINE@HYATT members information regarding their membership benefits, offers and any marketing promotions.

For more information on privacy policy, please visit privacy.hyatt.com.

PROGRAMME CHANGES AND AMENDMENTS

Grand Hyatt Erawan Bangkok reserves the right to modify and/or amend the conditions of membership without prior notice.

LIMITATIONS OF LIABILITY

Grand Hyatt Erawan Bangkok will not be responsible for any personal loss by or damage to the property of DINE@HYATT members.

If we can be of any assistance, please feel free to contact DINE@HYATT office during working hours from 9:00 to 19:00 from Monday to Friday (except public holiday) on our Service Hotline: +66 0 2254 6295.

E-mail: dine.bangh@hyatt.com

Line Chat:



The Breezeway

